



Energizing Kentucky

DUKE ENERGY NEWS



Northern Kentucky



A Message from Cara Brooks

Government & Community Relations Manager

Thank you for taking time to read our second edition of the 2022 Duke Energy *Energizing Kentucky* newsletter. As your Community Relations Manager for the Northern Kentucky territory, I am pleased to provide you with timely and valuable information you can share with others in the community, and it has been a busy year so far! We celebrated National Lineman Appreciation Day on the Purple People Bridge with our lineworkers and the community, shared information about Duke Energy's [sustainability goals](#), highlighting our solar plants in [Walton](#) and [Crittenden](#) for Earth Day at Thomas More University, and planted trees for Arbor Day at South Fork Park in Florence. We also provided \$25,000 to small businesses in both Grant and Pendleton counties, and participated in and sponsored Northern Kentucky events for Pride month and Juneteenth.



And storm activity in 2022 has certainly kept our line workers busy, including two major storm events in the last several weeks. During the first 24 hours following last Wednesday's storm, more than 1,000 local and out-of-state crews worked through the night and restored more than 100,000 outages.

As Duke Energy field crews worked 16-hour shifts day and night to restore power, the company also announced \$100,000 in foundation grants to organizations that have been assisting with disaster recovery

and to support those displaced by the storm in the hardest-hit areas around Goshen and in Brown County. Read more about this, and other Foundation news below.

Just weeks earlier, in mid-June, our crews took swift action to restore service to approximately 230,000 customers in the Northern Kentucky and Greater Cincinnati area following a windstorm the likes of which we've not seen in a decade. Most Kentucky customers were restored within 24 hours.

Thanks to grid investments Duke Energy is making in smart technology, 38 million minutes of outages were prevented in June alone. Another helpful technological investment is Outage Alerts. With Outage Alerts, we notify you when there is an outage in your area. Customers can [sign up](#) to receive phone, email or text alerts for their home or business. Perhaps the easiest way to do so is by texting REG to 57801*.

Duke Energy thanks our many customers for their patience and appreciates the continued coordination with local communities and first responder agencies during major storm events such as those we've experienced in 2022. This strong degree of collaboration helps our crews to be most effective in safely restoring power to customers across the region.

Stay Safe,
Cara

*Message and data rates may apply.

Keeping You Informed



SAFETY

Severe weather can strike suddenly – anytime, anywhere. We prepare for storms throughout the year and encourage you to do the same. Below are some tools and resources to help you get started, including suggestions for your emergency supply kit and how to sign up for email, phone and text alerts for updates and notifications.

- [Sign up](#) online for phone & email alerts or text REG to 57801 for text alerts. Report an outage by texting OUT to 57801, report online or call 800-543-5599.
- [Bookmark](#) our outage map.
- [Download](#) the mobile app for updates



PROJECT UPDATES

High Bills

Kentucky has seen record-high temperatures and the first summer heat wave hit in June, which means an increase in energy usage. In addition, the impacts of global events, and labor and supply shortages are affecting people across the globe. Inflationary pressures and constraints in production and transportation of natural gas and other fuels continue to drive high energy prices.

Unfortunately, the combination of these elevated fuel prices and high summer temperatures will impact utility bills. Duke Energy purchases fuel at the best possible price and does not charge a markup on these higher fuel costs. Customers pay what we pay.

We share our customers' concern about these and other rising prices. To better understand why energy bills are increasing, read this [letter from Amy Spiller](#), President, Duke Energy Ohio & Kentucky. You can also visit duke-energy.com/SummerBills to learn about our programs, tips and other assistance available to help you manage your energy usage.

Upgrades

Duke Energy is continuously committed to providing safe and reliable energy. Each year, inspections are completed on gas and electric infrastructure, and sometimes upgrades or replacements are necessary, as well.

Vegetation Trimming

From July through December, our maintenance distribution

vegetation trimming cycle will include portions of the following communities. Duke Energy will make contact with all impacted customers.

- Covington, Crestview Hills, Edgewood, Florence, Fort Thomas, Newport, Villa Hills, Walton, Wilder, and Unincorporated Kenton County



COMMUNITY INVOLVEMENT

Since our last newsletter edition in March, the Duke Energy Foundation has awarded over \$490,000 in grants to assist customers and vital programs in the region. In addition to the [\\$100,000 in financial assistance](#) to support those communities significantly impacted by the July tornadoes, the Duke Energy Foundation awarded \$390,000 in grants in May to support workforce development and education programs, as well as opportunities for those reentering the job market in Ohio and Kentucky. The grants will be used to support education and training programs to equip future employees with the skills necessary to reach their full potential.

“Because of Duke Energy’s support, we can positively impact career readiness as well as provide hands-on training for tomorrow’s workforce,” said Shannon Starkey-Taylor, Learning Grove CEO.

To see a full list of 2022 grant recipients, please visit our Duke Energy [news release](#).

Remaining Grant cycles for 2022

Urban Revitalization - a program designed to:

- Address blight and deter the decline of cities, neighborhoods, and main street corridors
- Impact job growth or retention
- Support community vitality
- Act as catalysts to spur additional commercial redevelopment activities
- Create jobs through commercial redevelopment

The application period is closed. Grants will be announced on August 26 at a 10-year anniversary celebration. **Since 2011 – we’ve awarded nearly 100 projects totaling nearly \$2 million.**

Nature - a program to address:

- Environmental projects supporting land conservation
- Clean water

- Biodiversity of plant and animal species
- Environmental resiliency projects that prepare communities for and mitigate against the effects of climate change

Accepting applications through July 31; grants to be announced in October. For more information, visit [Duke-energy.com/Foundation](https://www.duke-energy.com/Foundation).



IN THE SPOTLIGHT



Duke Energy Powering Diversity!

Duke Energy was recognized by the Northern Kentucky Branch of the National Association for the Advancement of Colored People (NAACP) at its inaugural annual Regional Diversity Awards Celebration and Recognition event on Friday, June 10. Recipients were honored for making significant impacts in fostering respect, appreciating diversity and demonstrating a commitment to diversity in the workplace and community.

BUILDING A SMARTER ENERGY FUTURE[®]



[Unsubscribe](#) | [Privacy Policy](#) | [View in Browser](#) | [duke-energy.com](#)

Duke Energy | 550 South Tryon Street | Charlotte, NC 28202

© Duke Energy Corporation. All Rights Reserved.